Maria's Emotional Journey After Using Civilience

| Stages | Before Going to Work | At Work | Back Home |
|---------------------|---|---|---|
| User Steps | Get daughter set up with caretaker Getting ready for work Make sure to have mask, gloves, sanitizer | Rides the train to work Uses the restroom to Sanitizes her Starts Goes out to wash hands work space working, and buy take-out hears Sally for lunch coughing | Opens the door at home and wants to hug her daughter but stopped herself |
| + Emotional | It makes me feel better to protect myself with PPE | My mind is at east because I know everyone riding the train completed Daily Check In and got a "greenlight" to leave their homes I know Sally is just having allergies because everyone's QR code had to be scanned to enter our office this morning | e to e I |
| Experience | | | |
| | | I feel uncomfortable using the public bathroom and touching door knobs but I know my employer is doing everything they can to ensure safety guidelines | I still have my concerns but compare to my past temperatures and oxygen level, I am still at a normal range, so I am fine |
| System Touch Points | Complete Daily Check In to self assess infectiousness | Provide assurance Reassure that Show QR code at that workplace safety coworkers are building to be reguidelines are in screened scanned after effect leaving the building | |